

## Shipping & Pick-Up Information

We are anticipating that we will be able to do one-on-one pick-ups this year. In fact, due to the issues we have had with USPS not guaranteeing their delivery of Priority mail, we ask that you do schedule a pick-up location date when ordering if possible.

If you are not local or cannot pick-up at one of our four locations, we will ship via USPS Priority mail or UPS depending on the best option.

Your trees will be pruned between 3 and 4 feet unless it is an oversized tree (this doesn't include the roots, just what's above ground). This will allow us to ensure that the box ships faster and doesn't get "lost" sitting in a USPS Plant Facility as happened too often in Spring 2020.

***THESE RATES ARE INCREASING, AGAIN, IN 2021. For example, a 48"x8"x8" box is a calculated 19# box; a 72"x8"x8" box is calculated at 28 pounds. Currently, that shipping cost ranges from \$15.49 to \$61.54. As of January 1st, the cost will range from \$22.30 to \$99 and this doesn't include any packaging costs.***

Pick-ups will be at these locations:

Marshfield, MA - April 23rd and 24th

Sterling, CT - April 25th

Winterport, ME - April 30th and May 1st

Wells, Maine - May 2nd

Once you've placed your order, you will receive a confirmation email and the scheduling link will be sent at the beginning of April. If you do not receive an email, please let us know asap!

If you need your trees shipped, you will be notified by email when your order is shipped by supplying your email address.



Please \_\_\_\_\_ put different shipping addresses, special instructions, etc in the space provided during checkout.

Shipping is automatically calculated for your zip code on the checkout page. We work on making the shipping fair and reasonable; however, due to the size of much of our stock, we are subject to oversized rates.

Shipping Restrictions are implemented by certain states that we HAVE to abide by. If, by chance, you do order and item that we cannot ship, we will refund your money after informing you of this issue.

- AZ: No Black Walnut.
- CA: We are not certified for any CA sales.
- CO: Please check your county restrictions on any *Prunus* spp. (Cherry, Peach, Plum)
- FL: Chestnut
- GA: *Vaccinium* spp. Blueberry, American Cranberry
- ID: Grapes
- KS: Black Walnut
  
- MI: *Vaccinium* spp. Blueberry, American Cranberry
- NY: Grapes
- OR: Chestnut, Hazelnut, *Vaccinium* spp. Blueberry, American Cranberry, Grapes
- TX: Black Walnut
- WA: Chestnut, Hazelnut, *Vaccinium* spp. Blueberry, American Cranberry, Grapes
- The following states cannot ship in our blueberries as they come with soil on their roots: AK, AL, AZ, CA, CO, HI, ID, KS, MS, MT, ND, NE, NM, NV, OK, OR, SK, TX, UT, WA

Weather conditions may delay or hasten our spring shipping and availability.

By purchasing items on our site, you agree and understand that we do our best to ship at the best time for the trees, not our schedule.

**The new USPS shipping costs have increase, again, in 2021, we are only charging a single box rate.**

**The more trees you order, the lower the shipping costs per tree. If you have questions regarding shipping, feel free to drop us an email.**

Sometimes, due to nature and its many faces, the plant that you've ordered may be unavailable. In this happens, we can substitute a similar variety for you or give you a refund. We will contact you as soon as we know this and give you the choice as to which option you'd prefer.

**If you have any questions, feel free to email us at [contact@wintercovefarm.com](mailto:contact@wintercovefarm.com) or call us at 207-852-9088.**